

ABSTRACT OF THE DISCLOSURE

Options are provided for storing transcripts of instant messaging (IM) chat sessions. In some embodiments, the IM chat transcripts are stored in response to user input, which is provided when an IM chat session is terminated. In other embodiments, 5 the IM chat transcripts are stored in a variety of formats. For example, the IM chat transcript may be saved as a text file or an email message, thereby permitting import and export of the IM chat transcript to various platforms.